

Policy on Performance Cancellations and Ticket Refunds

The Brandywiners summer performances are presented in an outdoor, uncovered theater. As such, we recognize that weather may be a factor in our ability to present the performance.

The Brandywiners, Ltd. cancels performances based only on conditions at Longwood Gardens and, unless extraordinary conditions prevail, not before the 8:30 p.m. curtain time. Summer showers are not extraordinary conditions. Please listen to WDEL, WILM, WJBR, or WPEN, or call 302-478-3355 for the latest information (recorded message).

If The Brandywiners, Ltd. cancels a performance before intermission, we will reschedule it for the next available rain date (typically the following Monday, Tuesday, and Wednesday). If the first rain-date is also rained out, we try again on the next available rain-date. We will not offer refunds, but we will exchange tickets if seats are available for future scheduled performances. Please retain your ticket stubs and programs for use at the rain-date performances.

If The Brandywiners, Ltd. cancels a performance during or after intermission, we will consider it a complete performance. We will not reschedule it and we will not offer refunds.

If The Brandywiners, Ltd. cancels a rain-date performance and all rescheduled dates are also rained-out, you may obtain a full refund within thirty (30) days of the cancellation by returning your tickets along with a stamped, self-addressed envelope to:

The Brandywiners, Ltd.
PO Box 248
Montchanin, DE 19710